

Florida property insurance claims contacts

Selected residential and commercial routes | Checked October 14, 2026

Read this first Match the exact insurer and policy period on your declarations and any transfer notice. A brand, agency or servicer may be different from the underwriting insurer. If unsure about the date or cause of damage, say so rather than guessing.

Safety and records Stay out of unsafe buildings and off damaged roofs. When safe, document visible damage, save receipts and keep a dated contact log. Ask your insurer about emergency measures, inspections and policy-specific repair requirements. Ask the insurer or a qualified professional about your deadlines. Nothing here guarantees coverage, payment or reimbursement.

For an outage Save this file on your phone or print it while you have internet. An SMS website link still needs internet; a saved file can be read offline. Calls still need working phone service. Replace saved copies as contacts change.

Need more help? Florida DFS policy/complaint help: 877-693-5236 (Florida); 850-413-3089 (outside Florida). This is not claim intake. Official resources: <https://www.floir.gov/consumers> Exact insurer search: <https://companysearch.floir.gov/index.aspx>

Scope Selected contacts, not every licensed carrier or a recommendation. Current new-policy availability and each underwriting entity's licensing were not individually certified. Official public sources were reviewed; calls, logins and claim submissions were not tested. Missing emails were not invented. Your policy and insurer's instructions control.

SOS resource draft. Confirm business branding and services before publication. No personal policy or claim details are collected in this document.

Citizens Property Insurance Corporation

Florida residual-market insurer

CLAIMS: 866-411-2742

Other support: 866-411-2742

File through myPolicy or phone. For assumed policies, check the loss date and assumption notice before choosing a carrier.

Official instructions: <https://www.citizensfla.com/report-a-claim>

Contact source 1 | Contact source 2 | Verified 2026-10-14. Full field sources in plain-text / data download.

Universal Property & Casualty Insurance Company

insurer

CLAIMS: 800-470-0599

Other support: 800-425-9113

Not Universal North America / One Alliance. Published executive or investor emails are not claims or support addresses.

Official instructions: <https://universalproperty.com/claims-policyholder/>

Contact source 1 | Verified 2026-10-14. Full field sources in plain-text / data download.

Security First Insurance

insurer brand

CLAIMS: 877-333-9992

Other support: 877-333-9992

Current carrier page routes new claims by phone or website live chat. Older directories list different numbers.

Official instructions: <https://www.securityfirstflorida.com/file-a-claim/>

Contact source 1 | Contact source 2 | Verified 2026-10-14. Full field sources in plain-text / data download.

State Farm

insurer group / brand

CLAIMS: 800-732-5246

Other support: 800-782-8332

Match the State Farm underwriting entity on the policy.

Official instructions: <https://www.statefarm.com/claims/home-and-property>

Contact source 1 | Contact source 2 | Verified 2026-10-14. Full field sources in plain-text / data download.

Allstate

insurer group / brand

CLAIMS: 800-255-7828

Other support: 800-726-6033

Check the named insurer; an agency may have placed property insurance with a different carrier. Contact page has an email form, not a verified public mailbox.

Official instructions: <https://www.allstate.com/claims/file-track>

Contact source 1 | Contact source 2 | Verified 2026-10-14. Full field sources in plain-text / data download.

USAA

insurer group / brand

CLAIMS: 800-531-8722

Other support: 800-531-8722

Use USAA app or website for auto/property claims. Confirm the underwriting entity and any separately insured flood policy.

Official instructions: <https://mobile.usaa.com/support/insurance/claims/natural-disaster/>

Contact source 1 | Contact source 2 | Verified 2026-10-14. Full field sources in plain-text / data download.

Florida Peninsula Insurance Company

insurer

CLAIMS: 866-549-9672

Other support: 877-229-2244

Claims email: csclaims@floridapeninsula.com - Claims contact in Citizens takeout guide; use phone/portal for clear first notice

Support email: customerservice@floridapeninsula.com

Official instructions: <https://www.floridapeninsula.com/claims>

Contact source 1 | Contact source 2 | Contact source 3 | Verified 2026-10-14. Full field sources in plain-text / data download.

Edison Insurance Company

insurer

CLAIMS: 888-683-7971

Other support: 866-568-8922

Claims email: csclaims@edisoninsurance.com - Existing-claim documents / estimate differences; not verified as initial-report mailbox

Support email: customerservice@edisoninsurance.com

Claims email is officially published for existing-claim estimate correspondence; use phone/portal for first report.

Official instructions: <https://www.edisoninsurance.com/claims>

Contact source 1 | Contact source 2 | Contact source 3 | Verified 2026-10-14. Full field sources in plain-text / data download.

Slide Insurance Company

insurer

CLAIMS: 866-230-3758

Other support: 800-748-2030

Claims email: claims@slideinsurance.com

Support email: polycyservices@slideinsurance.com

Commercial residential claims: call the same claims number. Contact Slide about policy-specific emergency-service and repair requirements.

Official instructions: <https://www.slideinsurance.com/claimscenter>

Contact source 1 | Contact source 2 | Verified 2026-10-14. Full field sources in plain-text / data download.

Homeowners Choice Property & Casualty Insurance Company, Inc.

insurer

CLAIMS: 888-210-5235

Other support: 888-210-5235

Claims email: FNOL@hcpci.com - New claims

Support email: customerservice@hcpci.com

New claim: phone or FNOL email. Existing claim: 888-475-0222 or Claims@hcpci.com. Citizens takeout guide also publishes 866-324-3138; carrier contact page is the primary routing source.

Official instructions: <https://hcpci.com/contact-us/>

Contact source 1 | Verified 2026-10-14. Full field sources in plain-text / data download.

TypTap Insurance Company

insurer

CLAIMS: 844-289-7968

Other support: 844-289-7968

Claims email: FNOL@TypTap.com - New claims

Support email: customerservice@typtap.com

FNOL mailbox is for new claims. Home insurance is underwritten by TypTap Insurance Company; confirm separate flood underwriting on the policy.

Official instructions: <https://typtap.com/claims/>

Contact source 1 | Contact source 2 | Verified 2026-10-14. Full field sources in plain-text / data download.

Heritage Property & Casualty Insurance

insurer brand

CLAIMS: 855-415-7120

Other support: 855-536-2744

Current claims page starts with a phone call; text continuation may be offered. Use assigned adjuster for status. Older portals show other general contacts.

Official instructions: <https://www.heritagepci.com/claims-center/>

Contact source 1 | Contact source 2 | Verified 2026-10-14. Full field sources in plain-text / data download.

Tower Hill

insurer group / servicing brand

CLAIMS: 800-342-3407

Other support: 800-342-3407

Claims email: claims@thig.com - Claim documentation and existing-claim questions; use portal/phone for initial residential report

Residential email is for claim documents with claim number. Commercial claims email: CommercialClaims@thig.com. Tower Hill Specialty claims: 888-795-7256. Match the exact entity on declarations.

Official instructions: <https://www.thig.com/claims/>

Contact source 1 | Verified 2026-10-14. Full field sources in plain-text / data download.

People's Trust Insurance Company

insurer

CLAIMS: 561-609-1002

Other support: 561-609-1000

Support email: csr@peoplestrustinsurance.com

Phone or myPTI portal. Repair handling can depend on a Preferred Contractor Endorsement; check policy requirements before committing to repairs.

Official instructions: <https://peoplestrustinsurance.com/policyholders/file-a-claim/>

Contact source 1 | Contact source 2 | Verified 2026-10-14. Full field sources in plain-text / data download.

Olympus Insurance Company

insurer

CLAIMS: 866-281-2242

Other support: 800-711-9386

Claims email: olympusclaims@oigfl.com

Support email: policyservices@oigfl.com

Contact page has File a Claim link. Flood policies have separate reporting contacts; do not use the property route for all flood losses.

Official instructions: <https://www.olympusinsurance.com/contact-us>

Contact source 1 | Verified 2026-10-14. Full field sources in plain-text / data download.

Florida Family Insurance

insurer brand

CLAIMS: 888-486-4663

Other support: 888-850-4663

Claims email: claims@floridafamily.com

Support email: customerservice@floridafamily.com

Contact page is a reliable claims-routing page. Check the declarations for the exact Florida Family underwriting company.

Official instructions: <https://www.floridafamily.com/contact-us>

Contact source 1 | Verified 2026-10-14. Full field sources in plain-text / data download.

Cypress Property & Casualty Insurance Company

insurer

CLAIMS: 877-560-5224

Claims email: newclaim@cypressig.com - New claims

Official page offers phone, newclaim email, online claim form and mobile app. Separate general-service number not verified in this pass.

Official instructions: <https://www.cypressig.com/report-a-claim/>

Contact source 1 | Verified 2026-10-14. Full field sources in plain-text / data download.

Kin

brand / servicing organization; Florida reciprocal insurer shown as Kin Interinsurance Network

CLAIMS: 866-204-2219

Other support: 855-216-7674

Use customer portal or claims.kin.com/start. Existing claim: assigned specialist. Florida policy/payment name on official contact page is Kin Interinsurance Network; verify declarations.

Official instructions: <https://www.kin.com/claims/>

Contact source 1 | Contact source 2 | Verified 2026-10-14. Full field sources in plain-text / data download.

Florida Farm Bureau Insurance

insurer group / brand

CLAIMS: 866-275-7322

Other support: 352-378-1321

Use county agent for policy/billing; My Account supports online reporting. Confirm exact underwriting company.

Official instructions: <https://floridafarmbureau.com/about/contact-us/>

Contact source 1 | Verified 2026-10-14. Full field sources in plain-text / data download.

Travelers

insurer group / brand

CLAIMS: 800-252-4633

Other support: 888-564-5043

Home/personal property: number shown. Business claims: 800-238-6225. Business policy service goes through your agent; billing 800-252-2268. Use page links to the correct online filing flow.

Official instructions: <https://www.travelers.com/contact-us>

Contact source 1 | Verified 2026-10-14. Full field sources in plain-text / data download.

The Hartford - commercial property

insurer group / brand

CLAIMS: 800-327-3636

Other support: 866-467-8730

Commercial property route. Flood claim number on official page: 800-787-5677. This is not the personal-home claims line.

Official instructions: <https://www.thehartford.com/commercial-property-insurance/claims>

Contact source 1 | Contact source 2 | Verified 2026-10-14. Full field sources in plain-text / data download.

Chubb

insurer group / brand

CLAIMS: 800-252-4670

Other support: 800-682-4822

Claims email: cscfnol@chubb.com - Chubb Main first notice

Chubb Main email shown. Small commercial: claims.smallbusiness@chubb.com. ACE-origin policies have separate contacts on official claims page; follow policy routing.

Official instructions: <https://www.chubb.com/us-en/claims/report-claim.html>

Contact source 1 | Contact source 2 | Verified 2026-10-14. Full field sources in plain-text / data download.

Nationwide

insurer group / brand

CLAIMS: 800-421-3535

Other support: 877-669-6877

Auto/property and commercial claims use the number shown. Commercial service: 888-508-8622.
Farm/ranch and commercial agribusiness have distinct claims lines; use policy-specific routing.

Official instructions: <https://www.nationwide.com/personal/contact/call-us/?tab=insurance>

Contact source 1 | Verified 2026-10-14. Full field sources in plain-text / data download.

Progressive / ASI

insurer brand plus agency/partner distribution

CLAIMS: 866-274-5677

Other support: 800-776-4737

Number shown is ASI/Progressive property claims only. Progressive may place home coverage with partner insurers that handle their own claims. Use the exact company in your policy; general number helps route.

Official instructions: <https://www.progressive.com/claims/property-process/>

Contact source 1 | Verified 2026-10-14. Full field sources in plain-text / data download.

Liberty Mutual

insurer group / brand

CLAIMS: 800-225-2467

Other support: 800-290-8711

Home claims route. The official filing page currently displays a Safeco transition notice; follow policy-specific instructions. Business policyholders should use the business claims site.

Official instructions: <https://fileclaim.libertymutual.com/?user=first-party-guest>

Contact source 1 | Contact source 2 | Verified 2026-10-14. Full field sources in plain-text / data download.

Auto-Owners Insurance

insurer group / brand

CLAIMS: 888-252-4626

Other support: 800-346-0346

Contact your independent agent first. Number shown is after-hours / agent-unavailable reporting. Property initial reporting is not represented as universally online; online account provides claim status.

Official instructions: <https://www.auto-owners.com/claims/report-a-claim>

Contact source 1 | Contact source 2 | Verified 2026-10-14. Full field sources in plain-text / data download.

SageSure

managing general underwriter / third-party policy administrator; not the underwriting insurer

CLAIMS: 866-311-7243

Other support: 800-481-0661

Use MySageSure for reporting/tracking. Match underlying insurer in declarations. Current SageSure-owned contacts supersede generic partner-list numbers for SageSure servicing.

Official instructions: <https://sagesure.com/Claims/>

Contact source 1 | Contact source 2 | Verified 2026-10-14. Full field sources in plain-text / data download.

GEICO Insurance Agency - property partner routing

insurance agency / distributor; property partner is the underwriting insurer

CLAIMS: Choose your actual insurer on the official partner list.

Select your actual property insurer from the official partner list. No single generic GEICO auto claims phone is presented as a universal home-claim number. If uncertain, use your declarations or agency service page.

Official instructions: <https://www.geico.com/claims/claimsprocess/partner-claims-contacts/>

| Verified 2026-10-14. Full field sources in plain-text / data download.

American Integrity Insurance Company of Florida

insurer

CLAIMS: 866-277-9871

Other support: 866-968-8390, option 4 (Depopulation contact, not general claims backup)

Claims email: claimsmail@aia.com - Claims contact published in Citizens takeout guide, revised 2026-10-06; confirm first-notice acceptance by phone

Support email: contact@aia.com - Depopulation contact

Phone is corroborated by Progressive official partner routing and Citizens official takeout guide. Carrier website could not be read in this pass. No untested direct filing URL is supplied.

Official instructions: <https://www.progressive.com/claims/property-process/>

Contact source 1 | Contact source 2 | Verified 2026-10-14. Full field sources in plain-text / data download.